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STANDARD TERMS & CONDITIONS OF TRADING

- 1. The placing of an order expresses acceptance of these Standard Terms and Conditions of Trading unless agreed otherwise in advance.**
- 2. All prices quoted are ex-works and subject to carriage and VAT.**
- 3. Terms are strictly net 30 days. A 5% deductible surcharge is added to each invoice, which becomes payable once the standard term has been exceeded.**
- 4. All claims for non-delivery must be made within 7 days.**
- 5. All claims for shortages or damage in transit must be made within 3 days of the goods being received.**
- 6. Pluss will use its best endeavours to ensure that orders are completed and Dispatched on the day of receipt of order unless otherwise specified.**
- 7. Should items required be out of stock, Pluss will despatch the items ordered on the same day as they are received into the warehouse.**
- 8. Returned goods will only be accepted with the prior authorisation of Pluss and must be securely packaged and in a saleable condition for full credit to be considered. Pluss reserves the right at all times to refuse the return of goods or to limit any credit given.**
- 9. No liability will be accepted for any claim or loss or damage for whatever reason greater than the value of the goods supplied.**
- 10. Goods remain the property of Pluss until such time as they are paid for in full. In the event of a customer being unable to pay in full, Pluss reserves the right to enter a customer's premises and repossess the goods in question.**
- 11. Pluss reserves the right at all times to alter any prices or withdraw any offers made without prior notice.**